



**Kid Sense Child Development**  
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Occupational Therapy | Speech Pathology

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## Quality control

The Kid Sense vision is simple but ambitious: **“Creating the most trusted brand in child development in South Australia”**. We work to be recognised as a pace setter in the field of paediatric health care and in the provision of child development training and education services to parents and grandparents, educators, medical and allied health professionals.

### **Our Quality Statement**

*“The delivery of premium quality paediatric care is a commitment to excellence by each partner and staff member of Kid Sense Child Development. It is achieved through Clarity of Vision, Integrity of Purpose, Strategic Persistence and a team-wide embrace of the principles of C.A.N.I. - Constant And Never-ending Improvement. At Kid Sense, we passionately believe that there is always a better way - and if we can't find one, then we will do our utmost to make one”.*

Experience in business has helped us to create a simple customer service philosophy: *“Kid Sense - Where Little Things Matter Most”*. We know that when we are ‘brilliant at the basics’, the big picture benefits too.

Our therapists are fully qualified and accredited members of their professional body, with current Police Clearances and valid First Aid Certificates. They are committed to personal care, clinical excellence and operational efficiency. Every member is charged with the responsibility of helping to create a national organisation - one designed to operate as an organic, innovative and proactive system that demonstrates leadership.

Kid Sense has worked with thousands of children and their families since 1998. Our ability to consistently and successfully deliver the highest quality multi-

disciplinary paediatric care rests on a market-driven business management system that is profitable, scalable and sustainable. Our Business Management System is fully integrated with a state-of-the-art, purpose built child development centre, both designed to support our highly qualified clinical team to excel.

At Kid Sense, the quality of client care is not the sole responsibility of our treating therapists, but depends also on support from a professional, efficient and systems-driven operations team. All work together to deliver a superior guest experience, with positive and enjoyable outcomes for both parents and children.

Quality control depends on attention to detail and consistency, and carefully documented Clinical and Operational Systems & Procedures help Kid Sense to manage our business, and to ensure that our customers' requirements are met each and every time.

Contact us today to make an initial enquiry or book an assessment for your child  
on 1800 KID SENSE (1800 543 736)

